



## Pain Management

The staff at Grand View Urgent Care understands that pain relief is important when someone is hurt or injured. However, ongoing pain relief is best handled by your primary care physician or pain specialist. Because misuse of pain medication can cause serious health problems, such as addiction or even death, it is important that you provide accurate and complete information about all of the medications you are taking. We only provide pain relief options that are safe and appropriate for you. For your safety we comply with the following guidelines when managing pain:

1. Healthcare laws—including HIPAA—allow us to request your medical records and share information with other healthcare providers who are treating you.
2. We are trained to look for and treat urgent and arising medical conditions. We use our best judgment when treating pain and follow all legal and ethical guidelines.
3. We do not prescribe narcotic pain medicine for chronic pain if you have already received narcotic pain medication from another healthcare provider.
4. We will provide only enough pain medication to last until you can contact your primary care physician. If you do not have a primary care physician, we can assist you in finding one.
5. We will provide pain medication with a lower risk of addiction or overdose whenever possible.
6. Before prescribing a narcotic or other controlled substance, we check the Pennsylvania Drug Monitoring Program which tracks narcotic and other controlled substance prescriptions.
7. For your safety, we do not:
  - Give narcotic pain injections.
  - Refill stolen or lost prescriptions for narcotics or controlled substances.
  - Provide missing Subutex, Suboxone or Methadone doses.
  - Prescribe long-acting or controlled release pain medications such as OxyContin, MS Contin or Duragesics.
8. If you need help with substance abuse or addiction, please let us know so we can provide treatment resources that fit your needs.